



ADD AN EMAIL ACCOUNT ON YOUR iOS DEVICE

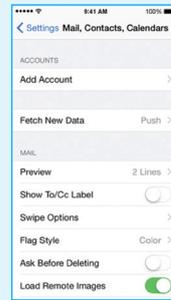
Settings > Mail, Contacts, Calendars > Add Account > Other > Add Mail Account



1.
Tap Settings.



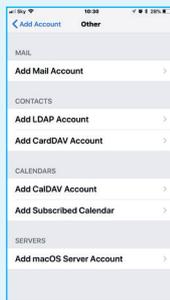
2.
Scroll down and tap Accounts & Passwords



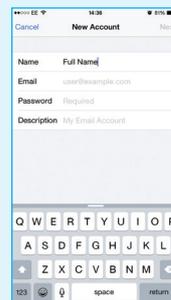
3.
Tap Add Account.



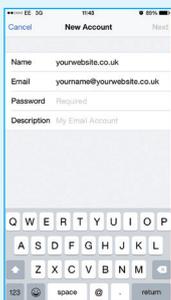
4.
Select your email provider.
If you don't see your email provider listed, tap Other.



5.
Tap Add Mail Account.



6.
Type your full name in the Name box.



7.
Type your email address yourname@yourwebsite.co.uk in the Email box.



8.
Type your password (supplied) in the Password box.
Then click Next.



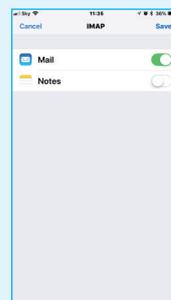
9.
Under INCOMING MAIL SERVER Select IMAP.
Type mail.pdghosting.co.uk in the Host Name box.
Type yourname@yourwebsite.co.uk in the Username box.
Type your password (supplied) in the Password box.



10.
Under OUTGOING MAIL SERVER type [yourname@yourwebsite.co.uk](http://mail.pdghosting.co.uk) in the Username box.
Type your password (supplied) in the Password box.
Type mail.pdghosting.co.uk in the Host Name box, then click Next.



11.
Every time 'cannot connect using SSL' appears select YES.



12.
Make sure the Mail toggle is enabled, then click Save in the top right of the screen.

THINGS TO CHECK IF HAVE PROBLEMS CONNECTING

Settings > Accounts & Passwords > Select yourwebsite.co.uk > Select Account > Check Incoming Mail Server details are correct > Select **Advanced** and scroll down to Incoming Settings > Ensure Use SSL is turned off, Authentication is Password, Server Port 143 > Go back to **Account** > Go to **Outgoing Mail Server** and select SMTP mail.pdghosting.co.uk > Ensure Primary Server mail.pdghosting.co.uk is turned on > Check Server is on, Outgoing Mail Server, Host Name, Username, Password, ensure Use SSL is turned off, Authentication is Password, Server Port 25.